

Spring Hill On Rainbow Lake

Policies

Rate Policies

***Rates are effective March 31, 2015 and are subject to change without notice.**

***We require minimum night stays which vary with the seasons, holidays and special event weekends.**

***For each additional guest, children included, add \$15 for each person per night.**

***Your nightly rent is determined by the greatest number of guests on any one night. No adjustment will be made for late arrivals or early departures by partial members of group.**

***Guests are responsible for all nights reserved regardless of actual arrival and departure dates. Deposit & Payment Policies**

Deposit & Payment Policies

Rental Deposit

A rental deposit is required within 5 days of booking. Send a check or money order in US mail.

Final Payment

Check or cash. Out of state guests – cash only.

Spring Hill On Rainbow Lake

Cleaning and Security Deposit

Varies with each rental and number of guests. This deposit (check only) is required at check in time and is totally refundable. Providing you do the simple things we ask before departing, your check will be returned to you after we clean:

- **Kitchen – Things we ask people to do in kitchen:**
- **Wipe down counters**
- **Appliances**
- **Spills in refrigerator**
- **Stove top**
- **Take trash out...Large Groups - good idea to flatten bulky items before putting in trash.**
- **Wash/dry**
- **Put away your dishes – do a good job**
- **Sweep kitchen floor.**

***Wet towels in bath tubs**

***Do not strip beds**

***Leave rest of house picked up and tidy**

***Check windows and doors for “munchkin” marks (finger prints/noses). Please clean.**

***Breakage – replace or have repaired**

***Check for personal items before you depart. Returned items charge postage and handling.**

Pet Policy (The Cozy Cabin and Ranch are the only rentals that are Pet Friendly.)

***1 – 2 medium size dogs only – up to 60 lbs.**

***\$10 per night per dog.**

***Brush and bathe you pet before you come up.**

***You are responsible for all dog hair on furniture and bedding.**

Spring Hill On Rainbow Lake

***Pet must be current on shots.**

***A MUST – we require that Frontline or Advantage (flea & tick protection) is applied to your pets before arrival. This is a preventative measure. We don't want you to accidentally arrive with a critter nor go home with one.**

***Dogs must be on a lead at all times.**

***Do not depart and leave your dog behind in the cabin. Your pet must go with you. No exceptions.**

***Scoop Poop.**

***You are responsible for any damage, accidents or hair and paw marks left behind and any expense will be deducted from your cleaning and security deposit.**

Cancellation Policy

***31+ Days: With written cancellation — deposit will be refunded less 10%.**

***30- Days or Less: Deposit is nonrefundable**

***Holidays – Deposits are non-refundable**

Housekeeping

***Daily housekeeping is NOT available.**

***Extended stays – weekly housekeeping can be arranged.**